DAFTAR PUSTAKA

Ajzen, I. (1991). The theory of planned behavior. *Organizational Behavior and Human Decision Processes*, *50*(2), 179–211. https://doi.org/10.1016/0749-5978(91)90020-T

Amin, N. F., Garancang, S., & Abunawas, K. (2023). Konsep Umum Populasi dan Sampel dalam Penelitian. *Jurnal Pilar: Jurnal Kajian Islam Kontemporer*, *14*(1), 15–31.

Andriani, R., Pertiwi, J., & Nisaa, A. (2024). Technology Readiness and Acceptance Model (TRAM) Pada Pengguna Rekam Medis Elektronik. *J-REMI : Jurnal Rekam Medik Dan Informasi Kesehatan*, *5*(4), 363–372. https://doi.org/10.25047/j-remi.v5i4.4795

Aripradono, H. W. (2021). Analisis Technology Readiness and Acceptance Model (TRAM) Pada Penggunaan Sport Wearable Technology. *Teknika*, *10*(1), 68–77. https://doi.org/10.34148/teknika.v10i1.330

Aurellia, T., & Perdana, H. (2020). Penerapan Structural Equation Modeling Partial Least Square pada Kepuasan Masyarakat terhadap Pelayanan Publik Kepolisian Kalimantan Barat. *Buletin Ilmiah Math. Stat. Dan Terapannya (Bimaster)*, *9*(4), 475–482.

Chin, W. W. (1998). The partial least squares approach for structural equation. In *Modern Methods for Business* (pp. 295–336).

Cohen, J. (1988). *Statistical Power Analysis for the Behavioral Sciences* (2nd ed.). Lawrence Erlbaum Associates.

Davis, F. D. (1989). Perceived usefulness, perceived ease of use, and user acceptance of information technology. *MIS Quarterly: Management Information Systems*, *13*(3), 319–339. https://doi.org/10.2307/249008

DeLone, W. H., & McLean, E. R. (2003). The DeLone and McLean Model of Information Systems Success: A Ten-Year Update. *Journal of Management Information Systems*, *19*(4), 9–30.

Febisatria, A., & Liliyan, A. (2024). Analisis Persepsi Konsumen Terhadap Penggunaan Aplikasi Mobile JKN. *Jurnal Ilmiah Ekonomi Dan Manajemen*, *2*(2), 384–394. https://doi.org/10.61722/jiem.v2i2.976

Febriani, N., Kusnandar, D., & Perdana, H. (2024). Pemodelan Indeks Pembangunan Kesehatan Masyarakat Di Kalimantan Barat Menggunakan Structural Equation Modeling-Partial Least Square. *Buletin Ilmiah Math. Stat. Dan Terapannya (Bimaster)*, *13*(3), 379–386.

Fishbein, M., & Ajzen, I. (1975). *Belief, Attitude, Intention, and Behavior: An Introduction to Theory and Research*. Reading, MA: Addison-Wesley.

Fiska, R., Fitria, R., & Nisa, F. (2025). Analisis Kesiapan Dan Penerimaan Teknologi Pada Pengguna GOJEK dan INDRIVE dengan Metode TRAM. *JATI (Jurnal Mahasiswa Teknik Informatika)*, *9*(5), 8182–8189.

Fornell, C., & Larcker, D. F. (1981). Structural Equation Models with Unobservable Variables and Measurement Error: Algebra and Statistics. *Journal of Marketing Research*, *18*(3), 382. https://doi.org/10.2307/3150980

Geisser, S. (1974). A Predictive Approach to the Random Effect Model. *Biometrika*, *61*(1), 101. https://doi.org/10.2307/2334290

Godoe, P., & Johansen, T. S. (2012). Understanding adoption of new technologies: Technology readiness and technology acceptance as an integrated concept. *Journal of European Psychology Students*, *3*, 38. https://doi.org/10.5334/jeps.aq

Hair, J. F. ., Hult, G. T. M. ., Ringle, C. M. ., & Sarstedt, Marko. (2017). *A primer on partial least squares structural equation modeling (PLS-SEM)* (2nd ed.). Sage.

Hair, J. F., Hult, G. T. M., Ringle, C. M., & Sarstedt, M. (2022). *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM* (3rd ed.). SAGE.

Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Danks, N. P., & Ray, S. (2021). *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R*. Springer International Publishing. https://doi.org/10.1007/978-3-030-80519-7

Handayani, L., Imtihan, K., & Asyari, H. (2025). Analisis Kepuasan Pengguna Website Pemerintah Berdasarkan Model EUCS dan TAM Analyzing User Satisfaction with Government Websites Through the EUCS and TAM Models. *JJEEE: Jambura Journal of Electrical and Electronics Engineering*, *7*(2), 167–176.

Handayani, P. W., Indriani, R., & Pinem, A. A. (2021). Mobile health readiness factors: From the perspectives of mobile health users in Indonesia. *Informatics in Medicine Unlocked*, *24*, 100590. https://doi.org/10.1016/j.imu.2021.100590

Hayyana, N., Rahman, F., Laily, N., Putri, A. O., & Anhar, V. Y. (2025). Analisis Penggunaan Mobile JKN Dalam Pelayanan Pendaftaran Online Di Instalasi Rawat Jalan Rsud Brigjend H. Hasan Basry Kandangan. *Infokes: Jurnal Ilmiah Rekam Medis Dan Informatika Kesehatan*, *15*(1), 1–10.

Henseler, J., Ringle, C. M., & Sarstedt, M. (2015). A new criterion for assessing discriminant validity in variance-based structural equation modeling. *Journal of the Academy of Marketing Science*, *43*(1), 115–135. https://doi.org/10.1007/s11747-014-0403-8

Hu, L., & Bentler, P. M. (1999). Cutoff criteria for fit indexes in covariance structure analysis: Conventional criteria versus new alternatives. *Structural Equation Modeling: A Multidisciplinary Journal*, *6*(1), 1–55. https://doi.org/10.1080/10705519909540118

Ibrahim, M. M., Gusti, T. E., & Wulandari, A. (2025). Korelasi antara Kesiapan Teknologi dengan Persepsi Kemudahan pada Pengguna Aplikasi Mobile JKN. *JMIAK: Jurnal Manajemen Informasi Dan Administrasi Kesehatan*, *8*(2), 227–234. https://doi.org/10.32585/jmiak.v8i2.7264

Ismatullah, N. K., Chairunnisah, R., & Andriani, H. (2025). Technology Readiness and Acceptance Model: Analisis Kesiapan Pengguna dalam Penerapan Rekam Medis Elektronik di RSUD Provinsi NTB. *Jurnal Manajemen Informasi Kesehatan Indonesia*, *13*(1), 43. https://doi.org/10.33560/jmiki.v13i1.756

Kusumawardhani, O. B., Octaviana, A., & Supitra, Y. M. (2022). *Efektivitas Mobile JKN Bagi Masyarakat: Literature Review*.

Lasmita, & Muspawi, M. (2024). Literatur Review: Operasionalisasi Variabel dalam Penelitian Pendidikan: Teori dan Aplikasi. *Jurnal Pendidikan Tambusai*, *8*(3), 42925–42931.

Laudon, K. C., & Laudon, J. P. (2021). *Management Information Systems: Managing the Digital Firm, Global Edition* (17th ed.). Pearson Higher Ed.

Lin, C. H., Shih, H. Y., & Sher, P. J. (2007). Integrating technology readiness into technology acceptance: The TRAM model. *Psychology and Marketing*, *24*(7), 641–657. https://doi.org/10.1002/mar.20177

Maskhuliah, P., Vidiyanti, V. A., Putri, A. D. J. M., Wailusu, M., Zulfadli, & Supraman, S. (2025). Hipotesis Penelitian Dalam Statistik Manajemen Pendidikan: Konsep, Jenis, dan Prosedur Pengujian. *Jurnal Penelitian Nusantara*, *1*(8), 425–433. https://doi.org/10.59435/menulis.v1i8.600

Meisari, W. A., Widyaningrum, N., & Prameswari, A. (2024). Atensi Pengguna Mobile JKN dengan Pendekatan Model TAM (Technology Acceptance Model). *JIMAK: Jurnal Manajemen Informasi Dan Administrasi Kesehatan*, *7*(2), 121–133. https://doi.org/10.32585/jmiak.v7i2.5695

Meriana, N., & Nawangsari, L. C. (2023). Pengaruh Service Quality Elektronik dan Satisfaction Elektronik terhadap Customer Trust Elektronik Serta Dampaknya terhadap Customer Loyalty Elektronik (Studi Pada Pengguna Aplikasi Seek Australia). *Jurnal Pendidikan Sejarah Dan Riset Sosial Humaniora*, *3*(3), 397–407.

Nazib, S. A., Retnani, W. E. Y., & Prasetyo, B. (2023). Analisis Pengaruh Kesiapan Pengguna Terhadap Penerimaan Aplikasi Pedulilindungi Menggunakan Metode Technology Readiness Acceptance Model (TRAM) Berdasarkan Perspektif Pengguna Generasi Z. *JUTI: Jurnal Ilmiah Teknologi Informasi*, (1), 10–20. https://doi.org/10.12962/j24068535.v21i1.a1124

Nunnally, J. C. (1978). *Psychometric theory* (2nd ed.). McGraw-Hill. https://doi.org/10.4236/ce.2016.715207

Parasuraman, A. (2000). Technology Readiness Index (Tri). *Journal of Service Research*, *2*(4), 307–320. https://doi.org/10.1177/109467050024001

Parasuraman, A., & Colby, C. L. (2001). *Techno-Ready Marketing: How and Why Customers Adopt Technology*.

Pemerintah Kabupaten Kuningan. (2023, November 8). *Atas Komitmennya Mencapai Universal Health Coverage (UHC), Bupati Acep Terima Piagam Penghargaan*. Kuningankab.Go.Id. https://kuningankab.go.id/home/atas-

komitmennya-mencapai-universal-health-coverage-uhc-bupati-acep-terima-piagam-penghargaan/

Petter, S., Delone, W., & McLean, E. R. (2013). Information systems success: The quest for the independent variables. *Journal of Management Information Systems*, *29*(4), 7–62. https://doi.org/10.2753/MIS0742-1222290401

Rahman, T., & Chaniago, T. A. (2025). Analisa Penerimaan Pengguna terhadap Aplikasi Mobile JKN dengan Metode TAM untuk Pendaftaran Online. *TECHNO*, *26*(1), 1–10.

Rohayati, R. (2020). Aplikasi e-Health Berbasis Teknologi Smartphone dalam Monitoring Klien di Komunitas: Studi Literatur. *Jurnal Penelitian Kesehatan "SUARA FORIKES" (Journal of Health Research "Forikes Voice")*, *11*(2), 120. https://doi.org/10.33846/sf11202

Rokayah, R., Alfian, R., Nita, Y., & Puspitasari, H. P. (2025). Readiness and Acceptance of Health Providers using Clinical Decision Support System at Probolinggo Primary Healthcare Centers. *Journal of Public Health and Pharmacy*, *5*(2), 211–224. https://doi.org/10.56338/jphp.v5i2.6709

Saputra, M. R., Rahmad, T. Y., & Dewi, S. (2025). Technology Readiness and Nurses' Acceptance Model Towards the Implementation of Electronic Medical Record (EMR) at Hospital X Tangerang. *Original Research International Journal of Nursing and Health Services (IJNHS)*, *8*(3). https://doi.org/10.35654/ijnhs.v8i3.855

Sholihah, S. M., Subiyakto, A., Ratnawati, S., & Azizah, M. N. (2022). Qualitative Evaluation of User Acceptance Readiness to the Implementation of the Health Center Management Information System (SIMPUS) at the South Tangerang City Health Center. *Applied Information System and Management (AISM)*, *5*(1), 1–6. https://doi.org/10.15408/aism.v5i1.10589

Sofyani, H. (2025). Penggunaan Teknik Partial Least Square (PLS) dalam Riset Akuntansi Berbasis Survei. *Reviu Akuntansi Dan Bisnis Indonesia*, *9*(1), 80–94. https://doi.org/10.18196/rabin.v9i1.26199

Stair, R. M., Reynolds, G. W., Bryant, J., Frydenberg, M., Greenberg, H., & Schell, G. (2021). *Principles of Information Systems* (14th ed.). Cengage. www.cengage.com/highered

Stone, M. (1974). Cross-Validatory Choice and Assessment of Statistical Predictions. In *Journal of the Royal Statistical Society. Series B (Methodological)* (Vol. 36, Number 2).

Sugiyono. (2023). *Metode Penelitian Kuantitatif, Kualitatif, Dan R&D*. Alfabeta. www.cvalfabeta.com

Susanto, P. C., Arini, D. U., Yuntina, L., Soehaditama, J. P., & Nuraeni. (2024). Konsep Penelitian Kuantitatif: Populasi, Sampel, dan Analisis Data (Sebuah Tinjauan Pustaka). *JIM: Jurnal Ilmu Multidisiplin*, *3*(1), 1–12. https://doi.org/10.38035/jim.v3i1

Tabelessy, W., & Pattiruhu, J. R. (2024). Pelatihan WarpPLS: Aplikasi Alternatif Pengujian Hipotesis SEM-PLS. *Communnity Development Journal*, *5*(2), 2723–2729.

Venkatesh, V., & Davis, F. D. (2000). Theoretical extension of the Technology Acceptance Model: Four longitudinal field studies. *Management Science*, *46*(2), 186–204. https://doi.org/10.1287/mnsc.46.2.186.11926

Venkatesh, V., Morris, M. G., Davis, G. B., & Davis, F. D. (2003). User Acceptance of Information Technology: Toward a Unified Model. *MIS Quarterly*, *27*(3), 425–478. https://www.researchgate.net/publication/248251150

Widiyanto, W. W., Suparti, S., Budi, A. P., & Sunandar, A. (2023). *Analisis Penerapan Rekam Medis Elektronik di FKTP menggunakan Metode technology Acceptance Model (TAM)*.

Yarsasi, S., Tahyudin, I., & Hariguna, T. (2025). Analisis Validitas dan Reliabilitas Kuesioner dengan Metode Partial Least Squares Structural Equation Modeling pada Aplikasi SMARTPLS. *Jurnal Pendidikan Dan Teknologi Indonesia*, *5*(7), 1905–1913. https://doi.org/10.52436/1.jpti.885

Yusuf, F., Yulyanto, & Priantama, R. (2026). A Mixed-Methods Design for Analyzing Telemedicine Adoption: An Information Systems Approach Integrating TAM–ISS, Digital Literacy, and Usability. *Journal of Applied Data Sciences*, *7*(1), 303–325. https://doi.org/10.47738/jads.v7i1.1084