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## DIFFICULTIES OF SPEAKING ENGLISH: A CASE STUDY OF INDONESIAN WORKERS IN HONG KONG

#### A PAPER

Submitted as Partial Fulfilment of Requirement

for getting Sarjana Pendidikan Degree



By:

#### **MONIKA LISYANI**

20200410018

# ENGLISH EDUCATION STUDY PROGRAM FACULTY OF TEACHER TRAINING AND EDUCATION UNIVERSITAS KUNINGAN

2024

#### PAGE OF APPROVAL

The paper entitled: DIFFICULTIES OF SPEAKING ENGLISH: A CASE STUDY OF INDONESIAN WORKERS IN HONG-KONG, by MONIKA LISYANI, Student Number 20200410018, has been established through examination held at Department of English Education Faculty of Teacher's Training and Education Universitas Kuningan on June, 24th 2024, hased on The Dean's Decision Letter number:556/FKIP-UNIKU/PP/2024 about committee and exminers nomination of Research Seminar 2 as follows:

Examiner I	Dr. Endang Darsih, M.Pd.	-70
Examiner II	Dr. Nani Ronsani Thamrin, M.Pd.	The said
Examiner I	Wulan Rahmatunisa, M.Pd.	Dom

This paper has been accepted and assigned as a requirement of a Bachelor degree at English Education Study Program, Faculty of Teachers Training and Education, Universitas Kuningan.

Kuningan, September 2024

Supervisor L.

Dr. Endang Darsih, M.Pd.

NIDN: 0416128801

Supervisor II.

ina Agustiana, M.Pd.

NIDN: 0408089001

Acknowledgment

Dean

Head of English Education Study

Program

M. Aprianto Budie Nugrobo, M.Pd

NIK. 410 8091320

Asep Jejen Jaelani, M.Pd

RITTAS KUT

NIK. 41038091314

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#### "DIFFICULTIES OF SPEAKING ENGLISH: A CASE STUDY OF INDONESIAN WORKERS IN HONG KONG"

#### A PAPER

Submitted as Partial Fulfilment of the Requirements for getting a Bachelor Degree

By:

#### MONIKA LISYANI

20200410018

HAS BEEN APPROVED BY THE ADVISOR TEAM ON FOLLOWING DATE

Kuningan, September 2024

Supervisor I.

Dr. Endang Darsih, M.Pd.

NIDN, 0416128801

Supervisor II.

Vina Agustiana, M.Pd.

NIDN, 0408089001

Acknowledged By:

Head of English Education Study Program,

Muhammad Aprianto Budie Nugroho, M.Pd.

NIK. 41058091320

#### STATEMENT OF ORIGINALITY

The writer states that this paper entitled "DIFFICULTIES OF SPEAKING ENGLISH: A CASE STUDY OF INDONESIAN WORKERS IN HONG KONG" is my own writing with some sources by using the accepted scientific writing method.

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Kuningan, October 2024



20200410018

#### **ABSTRACT**

### DIFFICULTIES OF SPEAKING ENGLISH: A CASE STUDY OF INDONESIAN WORKERS IN HONG KONG"

#### Monika Lisyani

Department of English Education, Faculty of Teacher training and Education,

Universitas Kuningan

Email. lisyanimonika@gmail.com

Abstract: This research aims to identify the difficulties Indonesian workers in Hong Kong face when speaking English and how they overcome these challenges. The study focuses on two workers, Mrs. L from PT. Dwi Citra Tri Patria and Mrs. A from PT. Bakti Persada Jaya, both aged 20-40 and working as maids. Data were collected through semi-structured interviews with 14 questions: 9 about the difficulties of speaking English and 5 about overcoming these difficulties. The findings revealed that Mrs. A and Mrs. L experienced all the previously identified challenges, along with new ones such as less understanding. Additionally, the research discovered new strategies for overcoming these challenges, including using body language, being taught by their employers, using Google Translate, receiving written and visual instructions from employers, and visiting tutoring centers during holidays. In summary, this research identified both existing and new difficulties faced by Indonesian workers in Hong Kong and uncovered innovative strategies they use to overcome these challenges.

**Keywords:** Difficulties; Speaking, Indonesian; workers; Hong Kong.

**PREFACE** 

Praise comes to Allah SWT, The God Almighty and The Most Merciful who

has granted his blessing to each human being. May Allah bless the prophet,

Muhammad SAW as the last of messengers, his households, his companions, and

those who follow him until the day of judgment. The researcher wants to thank God

for giving her strength and health so because of Allah's blessings she could finish

her paper.

This paper hopefully can contribute to all readers and inspire for other

researchers who will undertake further research in a related field. The researcher

realizes this paper is still far from being perfect. Therefore, critical comments and

suggestions from those who are deeply concerned with a such topic are welcomed

This paper, entitled "DIFFICULTIES OF SPEAKING ENGLISH: A

CASE STUDY OF INDONESIAN WORKERS IN HONG KONG", is written

as a part of the requirements for completing the Bachelor Degree in English

Education Study Program, Faculty of Teachers Training and Education, Universitas

Kuningan. This paper is aimed to find what are the difficulties of speaking English

by Indonesian workers in Hong Kong, to portray how they overcome these

difficulties

Kuningan September 2024

Monika Lisyani

NIM. 20200410018

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